

Out-of-hours Service

Covering Cornwall at night, weekends and public holidays

Call 0845 2000 227

We can help you when your GP surgery is closed and you need Urgent Health Care treatment

You can use the service on weekdays between 18:30pm and 08:00am.

Weekends and public holidays are covered 24 hours.

Our experienced Health Advisors will take your call and complete a detailed assessment. You may then be required to speak to a nurse, doctor or an Emergency practitioner who will continue this assessment. Outcomes from your call may be to:



- Give you advice over the telephone on how to treat yourself at home or to visit a local pharmacy.
- Ask you to attend an Urgent Care Clinic where you may be treated by either a Doctor, Nurse practitioner or an Emergency Care Practitioner.
- Arrange for you to have a home visit from either a Doctor, Nurse practitioner or an Emergency care practitioner.
- Arrange a 999 ambulance for emergencies or life threatening conditions.

Urgent Care Clinics are available, **by appointment only**, throughout Cornwall at various times.

	Weekdays	Weekends
Newquay	19:00 - 21:00	14:00 - 17:00 18:00 - 21:00
Truro	22:00 - 23:45	09:00 - 12:30 20:30 - Midnight
Helston	19:00 - 21:45	09:00 - 12:30
Falmouth	22:00 - 23:45	15:30 - 18:30 19:00 - 20:30
Camborne	19:00 - 21:30	13:00 - 19:30
Penzance	22:15 - Midnight	09:00 - 13:30 14:00 - 17:30 18:00 - Midnight

	Weekdays	Weekends
Launceston	19:00 - 20:45	14:00 - 17:00
Bodmin	22:00 - Midnight	09:00 - 13:00 14:00 - 17:30 18:00 - Midnight
St Austell	19:00 - 21:30	10:30 - 14:30 15:00 - 17:00
Liskeard	21:30 - 23:45	09:00 - 13:00 18:00 - Midnight
Stratton	N/A	10:00 - 13:00

Patients that arrive at clinics that do not have an appointment will be asked to call 0845 2000 227